

About this Privacy Policy

We are a recruitment business which seeks to provide work-finding services to its clients and work-seekers. We must process personal data (which may include sensitive personal data) so that we can provide these services – in doing so, we act as a data controller. This means that we have a responsibility for deciding how we hold and use personal data relating to you. This privacy policy is designed to give you, the Worker, information as to how we will obtain and process personal data relating to you in connection with the services we provide to you. It is important that you read this Privacy Policy together with any other privacy notice or fair processing notice we may provide on specific occasions when we are collecting or processing personal data about you.

Who we are and how to contact us

Simple Recruitment (South West) Ltd (**Company, We, Us, Our**) is a limited company registered in England and Wales under company number 6866861 and has its Head Office address at Simple Recruitment (South West) Ltd, Chanel House, South Road, Midsomer Norton, Radstock, BA3 2EZ.

The persons responsible for data protection matters within our organisation are Jayla Wilcox (Director) and our Data Protection Officer whose contact details can be found below.

The data we collect and process about you

Personal data, or personal information, means any information about an individual from which that person can be identified. It does not include data where the identity has been removed (anonymous data).

We may collect, use, store and transfer different kinds of personal data about you which we have grouped together as follows:

- **Identity Data** including name, title, date of birth, nationality, gender and other information contained in identity documents (such as passports).
- **Contact Data** including postal address, email address and telephone numbers.
- **Worker Status Data** including visa information and information relating to your right to work in the UK.
- **Payroll and PAYE Data** including bank details, information relating to hours worked, rate of pay, tax code and National Insurance number.
- **Job Data** including job history and information relating to assignments.

How we collect personal data

We may obtain your personal data directly from you (e.g. in a Curriculum Vitae, application or registration form, via our website, or in correspondence, a meeting or telephone call), a hirer, or online jobsites and the public domain.

How and why we use your personal data

We will only use your personal data when the law allows us to. Most commonly, we will use your personal data in the following circumstances:

- Where it is necessary for the performance of a contract to which you are a party or to take steps at your request before entering into such a contract.
- Where it is necessary for our legitimate interests (or those of a third party) and your interests and fundamental rights do not override those interests.
- Where it is necessary to comply with a legal or regulatory obligation that we are subject to.
- Where explicit consent has been given by you.

We have set out in the table below a description of the ways we may use your personal data, and the legal bases we rely on to do so.

Note that we may process your personal data for more than one lawful ground depending on the specific purpose for which we are using your data. Please contact us if you need details about the specific legal ground we are relying on to process your personal data where more than one ground applies.

Purpose/Activity	Types of Data	Lawful basis for processing personal data
Work-finding services	Identity Data, Contact Data, Worker Status Data, Payroll and PAYE Data and Job Data	Legitimate Interest / Performance of a Contract
See Section 6	Sensitive Personal Data	Consent
Requesting proof of eligibility to work in the UK	Worker Status Data	Legal Obligation

We will only use your personal data for the purposes for which we collected it, unless we reasonably consider that we need to use it for another reason and that reason is compatible with the original purpose. If you wish to get an explanation as to how the processing for the new purpose is compatible with the original purpose, please contact us. If we need to use your personal data for an unrelated purpose, we will notify you and we will explain the legal basis which allows us to do so.

Where we have obtained your consent to process your personal data, we will do so in line with our retention policy. Upon expiry of that period, we will seek further consent from you. Where consent is not granted, we will cease to process your personal data.

Please note that we may process your personal data without your knowledge or consent, in compliance with the above rules, where this is required or permitted by law.

Sensitive personal data

We do not intend to collect any "special categories of personal data" (such as information which reveals your political, religious or philosophical beliefs, sexual orientation, race or ethnic origin or information relating to your health). However, to the extent that you do provide us with any special categories of data, we will only use that data for the purposes of our relationship with you and providing our recruitment services to you. This may be for one or more of the following reasons:

- with your explicit consent (in limited circumstances);
- where we need to carry out our legal obligations or exercise rights in connection with employment;
- where the processing is necessary for the purposes of preventive or occupational medicine or for assessing your working capacity;
- where it is needed in the public interest, such as for equal opportunities or in relation to our occupational pension scheme.

If you fail to provide personal data

Where we need to collect personal data by law or in order to perform a contract to which you are a party, and you fail to provide that data when requested, we may not be able to perform the contract. In this case, we may have to cancel the contract, but we will notify you if this is the case at the time.

Disclosures of your personal data

We may share personal data with hirers or other third parties in connection with the provision of our recruitment services.

We may also disclose personal data to:

- third party service providers who process data on our behalf, such as:
 - Outsourced Payroll Services;
 - CRM System
- professional advisers including lawyers, bankers, auditors and insurers for the purpose of providing consultancy, banking, legal, insurance and accounting services to us;
- HM Revenue & Customs, regulators and other authorities who require reporting of processing activities in certain circumstances;
- third parties to whom we may choose to sell, transfer, or merge parts of our business or our assets. Alternatively, we may seek to acquire other businesses or merge with them. If a change happens to our business, then the new owners may use your personal data in the same way as set out in this privacy policy.

We require all our data processors to respect the security of your personal data and to treat it in accordance with the law. We do not allow our data processors to use your personal data for their own purposes and only permit them to process your personal data for specified purposes and in accordance with our instructions.

International transfers

We do not transfer your personal data outside the European Economic Area (EEA).

Data security

We have put in place security measures to prevent your personal information from being accidentally lost, used or accessed in an unauthorised way, altered or disclosed.

Data retention

We will only retain your personal data for as long as necessary to fulfil the purposes for which we collected it, including for the purposes of satisfying any legal, accounting, or reporting requirements.

Your rights in respect of your personal data

(please also refer to our 'Data Protection Policy' detailed on our website)

You have certain rights in respect of the personal data that we process about you (where we determine the purpose and means for which that personal data shall be processed):

- the right to request access to the personal data that we hold about you and how we process it (Subject Access Request);
- you may have the right in accordance with applicable data protection law to have personal data we hold about you rectified or restricted;
- you may, in some circumstances, have the right to have personal data we hold about you deleted (Erasure - although note that we may not always be able to comply with your request of erasure for specific legal reasons which will be notified to you, if applicable, at the time of your request);
- in some circumstances, you may have the right to receive or ask for your personal data to be transferred to a third party (Data Portability);
- you have the right to object to how we process your personal data where that processing is based upon legitimate interests and there are no compelling grounds for the continued processing of that data;
- you have the right to not be subjected to automated decision making and profiling; and
- where we are processing personal data relating to you on the basis that we have your consent to do so, you may withdraw your consent at any time (this will not affect the lawfulness of any processing carried out before you withdraw your consent). If you withdraw your consent, we may not be able to provide certain products or services to you. ***(Both Consent and Withdrawal of Consent forms are accessible on our website)***.

If you wish to exercise any of the rights set out above in respect of your personal data, please contact Jayla Wilcox (Director) or our Data Protection Officer using the contact details below. We may ask you to verify your identity if you make a request to us to exercise any of the rights set out above (***Subject Access Request form accessible on our website***). We may also contact you to ask you for further information in relation to your request to speed up our response. You will not have to pay a fee to access your personal data (or to exercise any of the other rights). However, we may charge a reasonable fee if your request is clearly unfounded, repetitive or excessive. Alternatively, we may refuse to comply with your request in these circumstances.

Your duty to inform us of changes

It is important that the personal data we hold about you is accurate and current. Please keep us informed if your personal data changes during your relationship with us.

Changes to this privacy policy

We reserve the right to update this privacy policy at any time, and we will provide you with a new privacy policy when we make any substantial changes. We may also notify you in other ways from time to time about the processing of your personal data.

Complaints or queries

If you wish to complain about this privacy notice or any of the procedures set out in it please contact one of the below listed people responsible for data protection matters within our organisation:

Jayla Wilcox (Director) or our Data Protection Officer
Simple Recruitment (South West) Ltd, Chanel House, South Road, Midsomer Norton, Radstock, BA3 2EZ
enquiries@simplerecruitmentltd.co.uk
01761 235741

You have the right to make a complaint at any time to the Information Commissioner's Office (ICO), the UK supervisory authority for data protection issues (www.ico.org.uk). We would, however, appreciate the chance to deal with your concerns before you approach the ICO so please contact us in the first instance.

SIGNED _____ DATE _____